

# Your Trusted Resource for Repairs, Reliability & Performance Services for All Types of Valves

Being available to respond to customer needs 24/7 is embedded in our DNA. Our factory-trained technicians can diagnose, upgrade, repair, or replace any type of valve—even if it's not a brand we carry. Our customer mindset is inherent in our culture and part of the intensive training that is required to become an Experitec technician. As a representative of Emerson products, we are a proud Premier Service Provider, Emerson's designation for technical excellence and superior shop capabilities.

Our ultimate goal as an organization is to become your trusted partner for everything related to valves.



# Our Relationship Begins With a Plant Walkdown

Invite us to your facility for a plant walkdown. This is a crucial step in building our relationship and ensuring the safety, efficiency, and reliability of your operations. We'll assess the condition of your equipment, identify potential issues, and verify adherence to standards. Upon completion, we'll make our recommendations and discuss them with you to prioritize their criticality and determine next steps. In fact, a walkdown is the initial step of our comprehensive outage management process.

### Our Comprehensive Service Offerings:

- Shutdown, Turnaround, & Outage Management
- Plant Asset Reviews/Plant Walk-Downs
- Valve & Regulator Repairs (all brands/all types)
- PLC & Control Systems Services
- Flow Computer & RTU Support
- Electric Actuator Testing & Repair
- PRV Testing and Repairs

- Instrument Calibration
- Rotating Equipment Vibration Analysis
- Wireless Configuration & Start Up
- Design Engineering & Project Management
- Application Engineering & Equipment Specification
- 24/7 Emergency Response
- Start Up/Commissioning

## **Experience the Experitec Difference**



#### Our Bench Is Deep and Our Warehouses Are Full

Our technical talent is deep, and our warehouses are well-stocked, ensuring we're always ready to meet your needs. As part of a collaborative network of 18 Emerson Impact Partners across North America, we proudly say, 'We've got your back.' This partnership grants access to over \$400M in inventory, specialists in every area of industrial automation, and detailed repair histories for any Emerson product—giving you unparalleled support and solutions.



#### Our People Are Second to None

Our people are driven by an unwavering commitment to quality and success. We confidently make this statement because of the consistent praise we receive from our customers. Every one of our technicians embodies our core values—driven, positive, and collaborative—and is carefully recruited, developed, and trained to service all types of final control equipment. At a time when many of our customers face personnel reductions, we've stepped up our resources and capabilities.



## Our Recommendations Consider the Total Repair Cost, Not Just for the Valve

We aim to drive decisions based on the total cost of ownership, ensuring the long-term value of your equipment and operations. Treating your facility as if it were our own, we take a holistic approach that considers every aspect of your facility. When it makes sense, we advocate for repair or replacement solutions that are practical and cost-effective, including warehousing your most critical spares at one of our repair centers.



## We Measure Our Team's Capabilities in Facility Years

We measure our team's expertise in facility years—a testament to the depth of our hands-on experience. Every year spent maintaining, optimizing, and problem-solving in real-world facilities adds to our collective knowledge, ensuring we bring unmatched skills and insights to every project. No facility can hire every specialist required to meet these demands, which is why you need a trusted partner ready to respond at a moment's notice.



## We Use the Power of Predictive Technologies to Our Customer's Advantage

We harness the power of predictive technologies to deliver tangible benefits to our customers. Our suite of preventive maintenance and predictive analytics tools helps reduce costs, recover lost time, and maximize operational value. With our Valve Reliability Suite™ combined with the power of FIELDVUE™ positioners and diagnostics, we ensure informed decisions, pre-order parts in advance, and facilitate smooth outages with minimal disruptions—keeping your operations running efficiently and seamlessly.





